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ServiceSource Holds 24th Service Excellence Awards Program

Washington, D.C. – ServiceSource held its 24th Annual Service Excellence Awards Program on Thursday, October 8, 2009 at the JW Marriott Hotel in Washington, DC. The banquet, which was sponsored by the ServiceSource Foundation, was attended by more than 500 individuals, including ServiceSource employees, community and government partners and friends and family. More than 100 employees were recognized with awards at the event.

The evening began with recognition of ServiceSource's community partners. The *Community Partner of the Year* award was presented to Verdia Haywood, Deputy County Executive, in recognition of his many years of dedicated service as an advocate for individuals with disabilities. Joe Ashley, Deputy Commissioner for the Virginia Department of Rehabilitative Services, was honored with the *Rehabilitation Partner of the Year* award in recognition of more than a decade of collaboration on and commitment to programs and services for Virginians with disabilities. The *Customer of the Year* award went to the Department of Homeland Security, which receives safe, secure and efficient mail operations through the Consolidated Remote Delivery Site; the largest AbilityOne contract in the history of ServiceSource, employing 65 individuals with disabilities.

Eighty-four ServiceSource employees were recognized with *Service Excellence Awards* for their outstanding performance on various contracts throughout the year. An additional 11 employees received *Customer Service Awards* for demonstrating exemplary service delivery to ServiceSource's external customers throughout the year.

Janet Samuelson, ServiceSource President and CEO, closed the evening with the presentation of the *Tym Memorial Awards*. The Tym Family, and specifically Laura Tym, was instrumental in the foundation and early growth of ServiceSource. The *Tym Memorial Community-Placement Employee of the Year* award was presented to Brenette Bell, who worked on ServiceSource's AbilityOne contract with the Department of Transportation before being hired by the National Labor Relations Board as a Research Assistant. Three ServiceSource staff members; Linda Moore, Sallie Farmer and Gladys Sharp were recognized with the *Tym Memorial Staff Employee of the Year* award for more than 30 years of dedication and commitment to ServiceSource. Twelve individuals; Michael Erwin, Garnelle Thomas, Donald Gilmartin, Tellie Charuhas, Robert Wortman, John Purple, Kathleen O'Flaherty, Joanne Buonincontri, Mary Peruzzi, Robert Weary, Billy Diehl and Thomas Deeley were presented with the *Tym Memorial Program Participant Employee of the Year* award. Each of these individuals have worked for ServiceSource for 30 years or more.

ServiceSource is a private not-for-profit 501(c)(3) organization with a mission to provide individuals with disabilities an exceptional service delivery experience through innovative and valued employment, training, rehabilitation and support services. ServiceSource is part of the ServiceSource Network, comprised of four affiliate offices, covering nine states and the District of Columbia. Collectively, the ServiceSource Network employs more than 1,300 people with disabilities and serves more than 10,000.

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Nearly 600 individuals attended ServiceSource's 24th Annual Service Excellence Awards Banquet.



ServiceSource Network Board Members Pete Booker (left) and Steve Toth (right) enjoy dinner with Cindy Toth, ServiceSource employee.



Representatives from the Department of Homeland Security accept the 2009 Government Partner of the Year Award.



Joe Ashley (right), Deputy Commissioner, Department of Rehabilitative Services, accepts the Community Partner of the Year Award from Bruce Patterson, ServiceSource's Chief Operating Officer.



Brenette Bell(left), Research Assistant at the National Labor Relations Board, accepts the Tym Memorial Community Placement Employee of the Year Award from ServiceSource Board Chairman Joe Sorota and Janet Samuelson, ServiceSource President and CEO.



The Tym Memorial Staff Employee of the Year and Community Placement Employee of the Year Awards were presented to 15 individuals who have worked for ServiceSource for 30 years or more.